Malaparte Viaggi Via Taccia 7 Prato - Ph. 054 433 100
info@malaparteviaggi.com
www.malaparteviaggi.com

Specializing in trains, flights, ferries, accommodation and car hire.

Banca Popolare di Vicenza - Via degli Alberti 2 Prato
Banca Intesa - Via Giosuè Carducci 1 Prato (via Riccabolli)
Banca Monte dei Paschi di Siena (MPS) - Piazza Mercatale 86 Prato

Always use your hand as a shield while entering your PIN to keep it secret.

Café (bad)
The only time a cappuccino is drunk during a meal is at breakfast; with coffee, lunchtime and dinner will be focused upon. Many cafes pay for things on a day-to-day basis with cash; if you try to pay a small amount with a credit card, do not be surprised if they refuse. Always bring some change, and do not expect bags provided when buying fresh fruit and vegetables. In open-air markets or small shops, the stallholder should be tipped 10 cents for each bag you do not tip.

Supermarkets, markets and shopping centre (supermercati, mercati e centri commerciali)

Market - Via Giù Bici. Monday morning open-air market selling fresh fruit, vegetables, clothes, shoes, household items, flowers, etc. Warning: Beware of pickpockets.
Coop Supermarket - Via Vittorio Veneto 2 Prato (edge of Piazza San Secondo)

Opening: Mon - Sat 7.45am - 8pm

PAM Supermarket - Via Francesco Ferrari 132 Prato
Opening: Mon - Sat 7.30am - 8pm Sun 9am - 7pm

PAM Supermarket - Via Targhi 20 Prato
Opening: Mon - Sat 7.30am - 8pm Sun 9am - 7pm

Shopping Centre - Centro Commerciale I Gigli
Via San Giunco, Campi Bisenzio (FL)
Bus: Linea SIF - In Via Vitto Orvieto, direction I Gigli
Journey time 25 mins. Buy extraurbana bus tickets. There is an Apple store in the shopping centre,
Supermarkets in Italy are nowcharged for each shopping bag you take away.

Gift ideas

Altipiano - Shop della Strada dei Vini di Carmignano and del sapori (Firesolesse in Tuscany)
Via Battista Ricci 13 Prato http://www.altipianosuperstore.it
Offers a range of local and wine products, made using traditional methods, from Prato and the surrounding areas.

Textile Museum - Gift ideas
Via Puccini 31 - Prato - Ph. 054 611 503
shop@textilermuseum.it
The Textile Museum has a well-stocked shop with many gift ideas to suit all budgets.

Antonio Mattai Prato's famous biscuit factory
Via Riccardo 20 583 9110 info@cioccolatismo.it
Opening: Mon - Fri 7.30am - 1.30pm & 2.30pm - 7.30pm Sat 9am - 1pm & 2.30pm - 7.30pm Sun 8am - 1pm

Pharmacy / Chemist 24-hour (farmacia)
Piazza Mercatale 147/a Prato - Ph. 0547 30 327
Via Cavour 91 Prato - Ph. 0547 27 986

Post Office (ufficio postale)
Via Aracnevia Marino 8 Prato (place to Prato San Marco)
Opening: Mon - Fri 8.15am - 7pm
Saturday 8.15am - 12.15pm

Bicycles (bicicletta)
Coppi Sport (bicicletta hire)
Via Franchi 12 Prato - Ph. 054 655 1502
Opening: Mon - Fri 9am - 1pm & 2pm - 6pm
Sat 9am - 2pm

Oriol Bici Hire
Via di testa Galli 4 Prato - Ph. 331 780 6344
Opening: 9am - midnight / Monday morning closed

Adapters / Electrical supplies
The closest place to buy international power adapters (adattatori eletttrici) for electric use.
The voltage is 220V.

Ferramenta Giacomelli
Piazza Mercatello 67 Prato - Ph. 054 244 3151
Opening: Mon - Sat 8am - 1pm & 3.30pm - 7pm
Sat 8am - 1pm & 3.30pm - 6pm

Unione Via Targhi 14 Prato - Ph. 054 691 842
Opening: Mon - Sat 8am - 1pm & 3.30pm - 7pm Sun 10am - 1pm & 3.30pm - 6pm

Airports and railway stations have public toilets; other public places may have toilets as well. In many cases you will pay if you want to use the toilet. (tipped, tolle in bars and cafés are for customers only; open an empty toilet, if any, just push the button to get the toilet to work.)

Public Toilets (bagni pubblici)

Bollettino Pubblico Contabile Via Giosuè Carducci 30 Prato

Quaestio (失落 offices, banks, trains, bakeries, etc.) are never straight lines. A popular alternative in Italy is the take-a-number system: look for the box dispensing numbers and take one. If this is missing, keep a wary eye on those before you; often, butcher, take the courage to shout "chi è l'ultimo?" which means, "who's left? [in the queue?]

Dress Code (code dress)

When entering a church or place of worship, cover your shoulders, shoulders, and wear shoes. Churches are often thought of as tourist attractions, but they are sacred religious places where proper dress codes should be respected. No shorts or flip-flops.

Emergency Telephone Numbers (numeri d'emergenza)

Emergency services: the numbers to call for Fire, Police and Ambulance
Carabinieri

Pronto soccorso
Fire brigade (Vigili del Fuoco)
Car Breakdown Assistance (Soccorso Stradale)
Ambulance / Medical Emergencies (Emergenze sanitarie)
The Pan - European emergency number 112 can be dialled to reach emergency services in all Member States of the European Union. This number can be called from any telephone (landline, public telephone or mobile). Calls are free.

Emergency CARE/HOSPITALS
For medical emergencies, dial 118 to call an ambulance or go to the nearest police station. In case of accident or medical emergency, dial 118 (Accident and Emergency [AEM], Emergency Room [ER] or Casualty). Calls are free.

Prato hospital - Ospedale San Giovanni
Via Suvico Niccolini (Via Roma 20) - Ph. 0547 501111

GUARDIA MEDICA
Centro Socio Sanitario “Roberto Giovannini” - padiglione E
Via Cavour 118/120 Prato - Ph. 0547 380383

For non-emergency care in Prato (especially during the weekends, public holidays and weekday nights), contact the Guardia Medica (Emergency Medical Service).

PARKING & SECURITY
Parking is not completely crime-free; pickpockets seem to be active. Please be cautious, in particular in dark locked places, but also (and perhaps even more so) in highly crowded areas like busy trains or similar. Do not hang bags over the backs of chairs in restaurants or place mobile phones, tablets or laptops on counter-top tables or on tables in bars, restaurants and shops. Take extra care with money, travel documents and other important items. (-losses are not uncommon and inconvenient and costly. When at the Monash Centre, please keep your personal belongings with you at all times.

WHAT TO DO IN THE EVENT OF THEFT
If you are robbed within Prato, report it to the Carabinieri
Carabinieri Comando Provinciale di Prato
Via P. Picasso 30 (Piazza dei Mercati, near Museo Piccolo) Prato
Opening: Mon - Sat 8am - 1pm & 3.30pm - 7pm
If the theft occurred outside of Prato, i.e. on the train, report it to the Questura di Prato
Piazza della Libertà 11 Prato - Ph. 0547 30 327
Via Majo di Cino 10 Prato - Ph. Switchboard - 0547 5555
To get to the Questura di Prato or to the Carabinieri, take a taxi or bus.

Contact details
Monash University Prato Centre
Palazzo Vai Via Puglia 95 59100 Prato (PO) Italy
Office hours Monday to Friday 9am - 5.30pm

General enquiries
Ph. +39 0547 433 110
Fax +39 0547 436 823
info@monash.it
www.monash.it

Tuscany Angolo
Everything you need to know about life in Tuscany - local information in English that you can trust. www.tuscanyangolo.it

Taxis (taxi)
Radio taxi Prato - Ph. 0547 5656 Officino taxicor
2 Plazza Duomo (beside Sanremiglian opticians)
3 Piazza Stazioni F. (Prato central train station)

Do not flag taxis down in the street; you must go to a taxi stand where they will be waiting in line. If you phone for a taxi, they often charge for the time it takes to reach you.

Buses (autobus)
CAP Bus Company provides a local and intercity bus service in the province of Prato. There are bus stops and services at all stops. Some bus services sell tickets on board the bus, but the general rule is to purchase the tickets before boarding the bus from any of the stops. Some tickets are for a specific place (e.g. a ticchito or a fabbrica [backpacker]). Once on the bus, validate the ticket in the validating machine; this is usually at the back of the bus. For bus routes and times: www.capbuslinea.it

Train stations (stazioni ferroviarie)
Prato has two train stations near the city centre.

Prato Centrale the main station, a 15 minute walk.

Prato Porta Serraglio a 5 minutes away. This station has no ticket office, only self-service ticket machines.

Validating train tickets
If you have a regional train ticket for any ticket without a specific date, time, and seat assignment, just before you board your train, find the green and white box and insert the end of your ticket. This prints the time and date and makes it valid for the journey. Before paying a ticket to travel in Prato, consult the www.praventasci.it

Caution - Theft on trains
Though not a major issue, theft of luggage on trains does occur; smaller carry-on bags can be stored overhead but the notice for larger items of luggage are usually near the entrances in each car. It is usually on slower regional trains with many stops, each time the train pulls into a station, glance over to your suitcases or bags and stand near them.

Tip: Bring a bike lock and attach the cases to the rack.

Car / minibus hire with driver (noleggio auto con conducente)

Nereo De Lazzari Prato (via Giosuè Carducci 14)
Ph. +39 335 676 4977
Nelodeleznard@gmail.com

Airport / train transfers with prices comparable to taxis. Half or whole day trips to destinations can be arranged, Speaks English,

Transport and Train travel from the Venice to Prato (€8)
2500km 70€
A. 1 day trip - 2 passengers
B. 2 day trip - 4 passengers